

# Cisco Telephony Fully Integrated Solution

Cloud Grid Networks offers a two flavors of the worlds best phone system.

On-premise solutions satisfy companies that want to have total control of their telephone system at their main office.

Hosted platforms allow companies to outsource the management and support of the Cisco solution, while maintaining all the benefits of ownership.



- 1 Best phone system in the world
- 2 Built from Cisco's \$5 Billion Research and Development
- 3 Flexible solutions for Voice, Remote Access, Conferencing & Video

## All the features you need from a phone system

Cisco spends billions in research and development, over 10 times that of its nearest competitor. Cisco's goal is to keep developing its product line and add powerful and unique features to its growing portfolio of products. Cisco's phone solutions are built for security, flexible with a multitude of options and configurations, and its phone design is powerful, easy to use, and stylish.

# Hosted Cisco Telephony Solutions

Coresite is located at: 2115 NW 22nd St, Miami, FL 33142

## Powerful Hosting Option

Cloud Grid has built out an enterprise level Cisco Telephony System.



Hosted in our Coresite (NYSE: COR) data center, this system allows us to provide quality services to small and mid-size customers quickly, efficiently and for a cost that rivals most competitors. The Cisco equipment is first a network infrastructure. It is intended to leverage the power and security of the Cisco network.

Unlike other phone systems, Cisco is truly built to support the network as a single, unified network solution. It is built to scale to a highly available voice-over-IP (VoIP) solution, while being able to leverage all they typical technologies that voice vendors offer (SIP trunking, PRI T1, etc.).

Experience the power of hosted telephony without the up-front expense or the on-site expertise needed to configure the Cisco solution.

# Connect better with others using Cisco's Feature-Rich System

Cisco is more than a phone system. It is an open architecture solution allowing 3rd party solution providers to create feature-rich add-ons that extend the network to the phone. Cisco continues to develop great enhancements over time allowing systems to stay relevant years after the initial deployment.



Cisco 7962 With Add-On Console

## Powerful Features You Can Enjoy Today

- MeetMe Conferencing — Easy Conferencing you can use from anywhere, inside or outside the firm. Enjoy up to 16 parties on one conference call.
- Ad Hoc Conferencing — If you have two parties on your phone, you can join them together with ease. Hit conference, and add more parties.
- Call Forward — You can forward a call to any number in the US, including your cell phone. Need to leave for a meeting, just fwd your call to your cell.
- Simultaneous Calling — Have a mini call center? You can have your main number call multiple parties in your company, ensuring responsiveness.
- Single # Reach — If you are a road warrior or just run around your office, have your phone reach your cell and your desktop at the same time. Enable up to 6 devices at once.
- Voicemail to Email— Listen to your voicemail on your computer, smartphone (iPhone, Android, Bberry) with our Outlook integration solution from Cisco.
- Your phone is mobile. You can take your phone home and register it with the call manager so you can work as if you are in the office.
- All the typical features:
  - Do Not Disturb | Caller ID | Caller ID Blocking
  - Directory Assistance | Call Waiting | Hunt Groups

# On Premise Cisco Solutions Your Dreams Realized

## Custom Solution to Fit the Way You Do Business Today.

Connect your business to the power of VoIP and save on telephony costs today. Cisco is built to work together and to manage your remote offices as a single network. Let us help design the perfect solution for you.

Cisco can provide Voice, Video, Data, and Wireless solutions to your business all from the same solution. Extend the reach of your handset features to your smartphone with the Jabber enabled Android and iPhone apps.

Do you need web conferencing or password protected voice conferencing? Cisco's WebEx platform is the answer you need, leveraging the most powerful network in conferencing.



Cisco 7942 Handset



Cisco 7962 Handset

# On-Premise Options

Cloud grid specializes in on-premise and hosted Cisco telephony design and implementation. We can help design a solution and support the solution end to end. This means that Cloud Grid is not only a telephone solution provider, we are also a phone/data line provider. So, when we mean that we will support you, we mean that you have only one partner to call for any of your phone, internet, video, conferencing, and wireless needs.



Cisco 7937 Conference Set

## Multiple Office Design Solution

In some situations, we can leverage the power of Cisco Call Manager to extend the reach of the call manager to small offices, or even home office locations. For larger office locations, we design a system of multiple call manager systems that can be managed from a single interface.

## Video Conferencing Solutions

With the acquisition of Tanberg, Cisco quickly became the leader in enterprise class video conferencing. Since the acquisition, Cisco has aggressively invested in research and development to offer a truly unique collection of products that can help facilitate better team interactions, dynamically bringing together individuals, virtual workgroups and more. You can access and share video on the desktop, mobile devices and on demand as easily as making a phone call. Connect with co-workers, partners, vendors and customers and save the expense and time of travel using Cisco Video Solutions.

## Cisco Wireless

Cisco Wireless solutions allow you to offer multiple levels of access to your network. You can offer a guest network, have a separate vlan for your office staff who may have a laptop connected to your office network from a conference room, and a separate network for your wireless handsets.